**DOE CDC Incident Report Template *powered by***

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| **REPORTED BY:** | Mike Petty |  | **DATE OF REPORT:** | 4/7/2018 |
| **TITLE / ROLE:** | Security |  | **INCIDENT NO.:** | 6 |

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| **INCIDENT ASSESSMENT:** | **NEGLIGIBLE:** |  | **MINOR:** |  | **SIGNIFICANT:** |  | **CRITICAL:** | **x** |

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| **INFORMATION SECURITY INCIDENT INFORMATION** | | | | | | | | | | | | | |
| **DATE OF INCIDENT:** | | **4/7/2018** | | | | | | | |  | **TIME OF INCIDENT:** | | **6:30 PM** |
|  | **TITLE / ROLE:** | | | **Security** | | | |
| **PHONE:** | | **(704) 364-8886** | | | | | | | |  | **EMAIL:** | | **jcompto4@uncc.edu** |
| **LOCATION:** | | **Oak Ridge, TN** | | | | | | | | | | | |
| **SPECIFIC AREA OF LOCATION *(if applicable):*** | | | | | Oak Ridge National Labratories | | | | | | | | |
| **INCIDENT TYPE:** | | | Remote code execution, Denial of Service against administrators | | | | | | | | | | |
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| **NO. OF HOSTS AFFECTED:** | | | 1 | | | |  | | **SOURCE IP ADDRESS:** | | |  | |
| **IP ADDRESS:** | | | 10.0.4.78 | | | |  | | **COMPUTER / HOST:** | | | centoswebserver | |
| **OPERATING SYSTEM:** | | | CentOS | | | |  | | **OTHER APPLICATIONS:** | | |  | |
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| **INCIDENT DESCRIPTION:** | | | | | | | | | | | | | |
| Admin’s SSH connections were terminated multiple times by the hackers. Python scripts that protected servers from outside actors gaining a foothold on the system and SSH were deleted. The Python service was deleted from centoswebserver to prevent protective scripts from being run. | | | | | | | | | | | | | |
| **IMPACT ASSESSMENT:** | | | | | | | | | | | | | |
| Critical, loss total control of system for a period of time that admins were fighting for system. | | | | | | | | | | | | | |
| **RESULTING DAMAGE:** | | | | | | | | | | | | | |
| Python deleted, protective scripts removed. System reverted to regain lost functionality. System down for 15 minutes during revert from snapshot. | | | | | | | | | | | | | |
| **IMMEDIATE ACTION TAKEN:** | | | | | | | | | | | | | |
| Killed active processes run by bad actor. System disconnected from network to purge presence of bad actor from the system. | | | | | | | | | | | | | |
| **PLANNED ACTION AND RESULTING PREVENTATIVE MEASURES:** | | | | | | | | | | | | | |
| Continue to monitor the webserver, to protect against future attack. Harden system more against remote code execution. | | | | | | | | | | | | | |
| **ADDITIONAL INFORMATION:** | | | | | | | | | | | | | |
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| **INFORMATION SECURITY INCIDENT INFORMATION SHARING** | | | | | | | | |
| **DEPARTMENT REQUIRING NOTIFICATION** | | | **POINT OF CONTACT NAME** | | **DATE OF NOTIFICATION** | | | |
| CISO | | |  | | 4/7/2018 | | | |
| **REPORTING STAFF NAME:** | Mike Petty | **REPORTING STAFF SIGNATURE:** | | Jackson Compton | | **DATE:** | 4/7/2018 |

**Report adapted from material located on SmartSheet.com**

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